



Transforming Lives. Building Community Well-Being.

July 23, 2024

**TRILLIUM HEALTH RESOURCES
NORTH CENTRAL REGIONAL ADVISORY BOARD MEETING MINUTES**

The Trillium Health Resources North Central Regional Advisory Board met on Tuesday, July 23, 2024, at 3:30 p.m. at 1436 Highland Dr., Washington, NC 27889.

Members Present: Rob Boyette, David Clegg, Dan Cone, Tia Foula, Luana Gibbs, Nina Griswell, Viola Harris, Deborah Herring, Jeff Hill, Tracey Johnson, Jerry Jones, Miranda Keel, Jerry Langley, Melvin McLawhorn, JaNell Octigan, Earl Pugh, Rob Ross, Amanda Smith and Lorraine Washington.

Members Absent: Wally Overman and Pat Prescott.

Staff Present: Dave Peterson, Bobbie Lowe and Desmetress Howard, Clerk.

Guests: None

Oath of Office: Ms. Howard administered the oath of office to new Board members, Rob Boyette and Lorraine Washington.

I. CALL TO ORDER / ROLL CALL

Chairman Langley called the meeting to order at 3:30 p.m. Board Clerk, Desmetress Howard performed the roll call.

II. APPROVAL OF THE MAY 28, 2024 MINUTES

Chairman Langley called for a motion to approve the May 28th meeting minutes. Commissioner Johnson so moved. The motion, seconded by Commissioner Jones, was unanimously approved.

III. PUBLIC COMMENTS

None

IV. ADOPTION OF AGENDA

Chairman Langley entertained a motion to adopt the agenda. Mr. Clegg so moved. The motion, seconded by Commissioner Johnson, was unanimously approved.

V. BOARD COMMENTS/CONCERNS

- Mr. Clegg requested an update to the transportation for the Tyrrell County member. Dave Peterson gave an update. Mr. Peterson also expressed his concerns regarding the continuing transportation issues with Modivcare and would discuss it in his report.
- Commissioner Ross and Dave Peterson updated the Board on Commissioner Overman's hospitalization and condition.

VI. CFAC REPORT

Ms. Washington, NCCFAC Chair and State CFAC member shared the following updates:

- The Gaps and Needs Committee met on August 20th.
- At the request of Dr. Crosbie, NC DHHS, questions from members regarding the Tailored Plan were sent to her office.
- The State CFAC Annual Report and Recommendations were sent to CFAC members. The report is available on the State CFAC website.
- The State CFAC meets the 2nd Wednesday of each month. Ms. Washington extended an invitation to the Board and offered to bring any questions or concerns to the State Board.

VII. GOVERNING BOARD REPORT

Chairman Langley shared the following updates from the Governing Board:

- During the June 26th Governing Board meeting, members were informed, that the current Board will be dissolved. Ms. Futrell sent the recommended new Governing Board Structure to the NC DHHS Secretary and is awaiting a decision.
- Guilford County has filed an injunction against NC DHHS Secretary, Trillium and Ms. Futrell. The Governing Board remains as is until further notice. The current Board is scheduled to meet in August.
- The Tailored Plan went live July 1st as scheduled.
- The Eastpointe Audit Report from the NC DHHS Office of Internal Auditor's was released and shared with Board members.

VIII. NORTH CENTRAL REGION VP REPORT

- Trillium has contracted with Modivcare Transportation to provide non-emergency transportation. Trillium staff continues to work with Modivcare to address scheduling issues and familiarize members with the Modivcare to access services.
- Trillium is continuing to build the Provider Network, signing contracts with new Medicaid providers and pharmacies. Trillium has 98% of our providers contracted.
- TBI has been added to our purview, DHHS funding is pending. NCCFAC now has two members representing the TBI population.
- The Call Center lines are averaging 500 calls per day during the first week of Tailored Plan go live.
- During the transition, Trillium has added some flexibility for providers and members regarding Prior Authorization Requirements through September 30, 2024.
- Trillium continues to assist members who missed the enrollment period and were automatically assigned a primary care physician, with the necessary changes to allow them to keep their current doctors.
- Trillium has an Advantage Plan for Tailored Plan members, some examples are: \$75 per year child education support, GED assistance up to \$120, a one-time move-in assistance, bus passes/ride share/gas gift cards up to \$240 per year, per household. These benefits are not for State funded members.
- Town Hall meetings are being held in the 18 Legacy Eastpointe and Sandhills regions. Greene, Wilson and Edgecombe counties have been completed. The feed-back information will be used to better support the counties.
- Board of County Commissioner presentations continue.

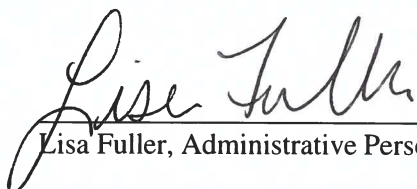
IX. REGIONAL VP EVALUATION

All guests and staff were asked to exit the call, and Mr. Peterson and Ms. Howard left the room.

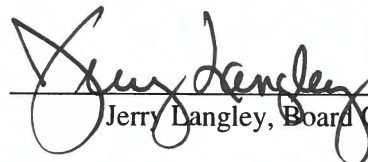
X. ADJOURNMENT

With there being no other business, Chairman Langley called for a motion to adjourn. Commissioner Johnson so moved. The motion, seconded by Commissioner Jones, was unanimously approved.

The meeting adjourned at 4:38 p.m.



Lisa Fuller, Administrative Personnel



Jerry Langley, Board Chair