

## Clinical Communication Bulletin 57

Transforming Lives. Building Community Well-Being.

**To:** All Trillium Providers

**From:** Cindy Ehlers, Chief Operations Officer

Date: May 30, 2024

**Subject:** Prior authorization needed for state funded benefits for July 1, 2024 update

to Clinical Communication #55

## PRIOR AUTHORIZATION NEEDED FOR STATE FUNDED BENEFITS FOR JULY 1, 2024 UPDATE

The No Prior Authorization (NPA) period for state funded benefits will end 6/30/24. This does not apply to services that have an unmanaged benefit or NPA "pass through." Please refer to the authorization guidelines on the MH/SU and IDD Trillium benefit plans found on the Trillium website to determine which services will require prior authorization.

As a provider you may resubmit for authorizations at any time, but at least by June 15<sup>th</sup>, 2024 to ensure authorizations are in place for claims for dates of service beginning July 1, 2024.

All individuals who are eligible for a state funded services should complete an application for Medicaid funding and pursue those entitlements.

Thank you for your attention to this communication. All questions related to this Clinical Communication Bulletin can be sent to <a href="UM@TrilliumNC.org">UM@TrilliumNC.org</a>. Questions will be responded to as quickly as possible.

