

**To:** All Providers  
**From:** Dr. Paul Garcia, Vice President of Utilization Management  
**Date:** January 29, 2025  
**Subject:** Update to Clinical Communication Bulletin (CCB) 70

## UPDATE TO CLINICAL COMMUNICATION BULLETIN (CCB) 70

This serves as updated more detailed communication to CCB 70.

Effective 2/1/2025, NPA (no prior authorization) flexibility will end and all TARs, not subject to parity, will require a medical necessity review. Authorization requests will need to have all required documentation uploaded so please take time and review the benefit plans posted on Trillium's website at [Benefit Plans | Service Definitions | Trillium Health Resources](#) . Benefit Plans and Service Definitions have gone through updates during the NPA period, please ensure you are referencing the most updated version. When submitting an authorization request, the PCP/ISP requirements will need to be met. Information can be found on the NCDHHS website at, [Person-Centered Planning | NCDHHS](#). Backdates for late submissions will not be honored as per the service definitions, authorization requests must be submitted prior to or on the requested start date. For Innovation Waiver members, we recommend submitting requests with a start date of 2/1/25 requesting the units needed only for the timeframe from 2/1/25 to remainder of plan year. Any Medicaid services prior to 2/1/2025, NPA can be utilized for billing.

Thank you for your attention to this communication. All questions related to this Clinical Communication Bulletin can be sent to [UM@TrilliumNC.org](mailto:UM@TrilliumNC.org). Questions will be responded to as quickly as possible