

Member and Stakeholder Communication Bulletin #43

Content:

- 🌱 Tailored Plan Launch
- 🌱 NC Innovations Waiver Renewal
- 🌱 Victory Junction
- 🌱 Oxford House
- 🌱 Consolidation Town Halls

July 26, 2025

If you were forwarded this email and have not signed up to receive them, you can do it by clicking on the link below.

[SUBSCRIBE HERE](#)

TAILORED PLAN LAUNCH



The Trillium Tailored Plan launched on July 1, 2024. Welcome packets were mailed and new information is [posted on our website](#). We have also posted the questions and answers from [recent virtual information sessions](#).

Beneficiaries who will be covered by the Tailored Plans will receive behavioral health, I/DD, TBI, and physical health care through Trillium. We will continue serving members in NC Medicaid Direct, along with those who are uninsured.

Please follow us on [Facebook](#), and sign up to receive [text messages](#).

NC INNOVATIONS WAIVER RENEWAL

The approved NC Innovations Waiver renewal had been posted on the NCDHHS website. The waiver renewal is effective July 1, 2024, through June 30, 2029.

[🌱 NC Innovations Waiver Renewal](#)

CHANGES INCLUDED IN THE NC INNOVATIONS WAIVER RENEWAL:

- 🌱 Supported Living and Community Living Supports service definition updated to include remote support.
- 🌱 Supported Employment definition updated to include three Supported Employment phases:
 - 🟡 To identify employment needs through a Pre-employment phase
 - 🟡 To access and maintain employment through Employment Stabilization phase
 - 🟡 To ensure employment maintenance through Long-term Employment phases
- 🌱 Updated the Waiver renewal to include Behavioral Health and Intellectual/Developmental Disabilities Tailored Plans (Tailored Plans) operation.
- 🌱 Added benefits counseling within the service array to allow individuals to receive counseling and planning services as they prepare to seek competitive integrated employment and support individuals who need problem solving assistance to maintain competitive employment.
- 🌱 Added reserved capacity slots for Children with Complex Needs.
- 🌱 Increased reserved capacity for Money Follows the Person category for deinstitutionalization.
- 🌱 Added language to allow the State to reassign Military Reserve Capacity to Emergency Capacity if not used by the end of the Waiver year (June 30).

VICTORY JUNCTION

Trillium has partnered with Victory Junction, an inclusive camp located on 84 acres in Randleman, N.C., to offer family weekends for Trillium members. Victory Junction provides life-changing camping experiences that are exciting, fun, and empowering, at no cost to campers or their families.

Victory Junction provides a chance for families to bond together. Members build self-confidence in their abilities while having fun.



All activities are inclusive and suitable to people of all ages with different needs and diagnoses. Victory Junction has an on-site medical center, food service with special foods according to diet needs, and cabins that sleep up to eight individuals.

NEW DATES FOR FALL 2024!

Trillium Family Weekend at Victory Junction!

September 27-29, 2024 | **Application Deadline: Friday September 13, 2024**

October 4-6, 2024 | **Application Deadline: Friday September 20, 2024**

October 25-27, 2024 | **Application Deadline: Friday October 11, 2024**

Come experience the magic of camp with us! Spots are limited! [Complete the Fall 2024 Interest Form](#) to begin your application. Check the [Fall 2024 flier](#).

OXFORD HOUSE

Oxford Houses are clean and sober housing options for individuals in recovery from a substance use disorder. Trillium partners with Oxford House to support resource development and create more Oxford House bed capacity in North Carolina.

Following an application and approval process, individuals living in a house are expected to participate in a recovery program in the community during their residence. Oxford Houses are peer-driven, democratically run, and self-supported group residences. Residents must also follow basic house rules including contributions to household expenses and electing officers.

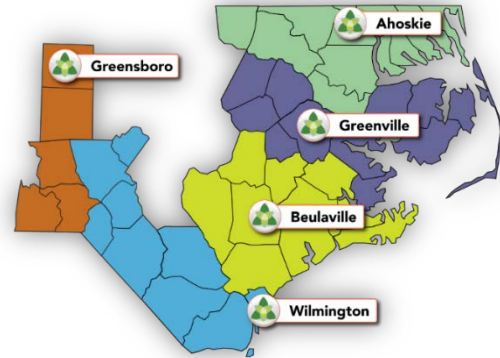
Please [visit our website](#) for links to available house, the application process, and more.



CONSOLIDATION TOWN HALLS

Trillium now serves 46 counties as of February 1, 2024.

Our primary purpose is making sure our members have the highest quality care, delivered in the right amount at the right time. We will protect care continuity by honoring all provider contracts (for those in good standing and serving members in affected counties). It is important that members remain with their current provider or care manager.



We have hosted town halls in many of these new counties to meet you and learn about your needs; visit our [Consolidation](#) webpage to view the dates, times, and locations.

Our last town hall will take place in Guilford County: [Guilford County - 07/30/2024](#)

As always, members may contact Trillium through our **Member and Recipient Services at 1-877-685-2415**. The health, safety, and overall well-being of our community is first and foremost in everything we do. To learn more, please check out [our website](#), follow us on [social media](#), or give us a call if you have any questions.

