



Transforming Lives. Building Community Well-Being.

## Mid-State Regional Advisory Board May 28, 2024

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The Trillium Health Resources Mid-State Regional Advisory Board met in person at the Asheboro Office, 938 New Century Drive, Asheboro, NC, with guests joining via Web-Ex at 6:00 p.m.

**Members Present:** Commissioner Priscilla Little-Reid, Kishia Dunlap, Commissioner Skip Alston, Commissioner Carlvena Foster, Commissioner Mary Hassell (virtual), Commissioner David Allen, Ann Shaw, Commissioner Rick Watkins, Dr. Tommy Jarrell, and Leann Henkel

**Members Absent:** None

**Staff Present:** Anthony Ward, Anne Kimball, and Sherry Bynum (recorder)

**Guest:** Joy Futrell, Trillium Health Resources Chief Executive Officer, and Azell Reeves, Vice-Chair Mid-State CFAC (virtual)

- I. **Call to Order**  
Chair David Allen called the meeting to order at 6:03 p.m. He welcomed everyone.
- II. **Oath of Office**  
Sherry Bynum administered the Oath of Office to Commissioner Carlvena Foster (Guilford) and Commissioner Rick Watkins (Richmond).
- III. **Certification of Quorum**  
Sherry Bynum certified a quorum.
- IV. **Adoption of Agenda**  
Chair Allen called for a motion to adopt the agenda. Ann Shaw made a motion to adopt the agenda. Dr. Tommy Jarrell seconded the motion. The motion was unanimously approved.
- V. **Approval of March 26, 2024 Meeting Minutes**  
Chair Allen called for a motion to approve the March 26, 2024 meeting minutes. Dr. Tommy Jarrell made a motion to approve the minutes. Kishia Dunlap seconded the motion. The motion was unanimously approved.
- VI. **Public Comments**  
There were no public comments.
- VII. **Trillium Health Resources Chief Executive Officer**  
Chair Allen introduced Trillium Health Resources Chief Executive Officer Joy Futrell and thanked her for joining the Mid-State Regional Advisory Board meeting. Ms. Futrell expressed her appreciation for being invited to tonight's meeting.

Ms. Futrell commented on the following:

- ▲ Consolidation – Appreciate all that was done to make consolidation successful.
- ▲ Town Hall Meetings – Have received good feedback from Town Hall meetings. Two items that have been noted: 1) the need for more communication; and 2) the issue of navigating the system.
- ▲ Tailored Plan Launch – On schedule to launch July 1, 2024.
- ▲ \$835M Investment – Trillium has applied for available funds from the State budget for investment in behavioral health services.
- ▲ Reinvestment Funds – Finding a path to support the reinvestment projects that were offered by Sandhills Center.

Ms. Futrell took the opportunity to answer questions and address concerns from the Mid-State Regional Advisory Board members. Regional Advisory Board members expressed their concerns over the discussion of removing county commissioners from the LME/MCOs governing boards. Board members noted the need for the public to contact their legislators in Raleigh and express their concerns on limiting county commissioner's involvement. Ms. Futrell stated that the language does not remove the county commissioners but focuses on a more modernized governing board to ensure the board has representation to include those with healthcare and managed care expertise.

### VIII. **Director's Report**

Anthony Ward, Regional Vice President, reported on the following:

- ▲ Tailored Plan – scheduled to launch July 1, 2024. Mr. Ward reviewed the important milestones in the Tailored Plan launch process and the Provider and Member flexibilities planned. Mr. Ward stated that updates will be shared in July, along with a Tailored Plan presentation.
- ▲ Healthy Opportunities Pilots (HOP) – non-medical interventions to address social needs including housing, food, transportation, and interpersonal safety. HOP special need domains include housing, food, transportation, and interpersonal safety. While there are three Healthy Opportunities Pilots, none are in the Mid-State area.
- ▲ Town Halls – opportunity for each of the 18 counties who realigned with Trillium in the consolidation to hear information about Trillium and receive feedback from attendees. Board members were encouraged to share with their communities. Flyers were available for Board members. An electronic copy will be emailed to all Mid-State Regional Advisory Board members.
- ▲ School-Based Therapy Services Request for Information (RFI) – Outpatient Therapy for children experiencing mental health issues, intellectual/developmental disabilities, or substance use disorders in each designated school district. Providers selected will provide services to Medicaid members, including both NC Medicaid Direct and Trillium Tailored Plan members. Interested providers have until June 30, 2024 to respond to the RFI and must be available to offer services in at least one of the 18 counties which realigned with Trillium.

### IX. **Governing Board Report**

Governing Board member, Commissioner Priscilla Little-Reid, highlighted items from the Governing Board report:

- ▲ The Governing Board has met twice since the March Regional Advisory Board meeting, March 28 and April 25.
  - At the March 28, the Governing Board appointed a committee to review the proposed Bylaws and report back to the full Board no sooner than August 2024.
  - At the April 25 meeting, the FY 2024 external audit for Trillium, Eastpointe and Sandhills Center was discussed. Additionally, the Board voted to hold a Budget Work Session the morning of Thursday, May 30, virtually.
- ▲ Following the Budget Work Session, the next Governing Board meeting is scheduled for Thursday, June 27, starting at 4:00 p.m.

**X. Consumer and Family Advisory Committee (CFAC) Report**

Leann Henkel, CFAC Chairperson, presented a PowerPoint presentation, highlighting:

- ▲ Meetings – are held the 3<sup>rd</sup> Tuesday of each month. Reports are provided by staff.
- ▲ Membership – currently have 10 members. Recruitment continues, with hopes of having representation of each disability area from each county in the Mid-State area.
- ▲ Upcoming Activities – Sponsorship of the August 10 Community Crisis Intervention training; participation on Family Panels for Crisis Intervention Team (CIT); continue to participate on internal and external committees; and upcoming quarterly meetings with all CFACs with Trillium's Chief Operating Officer and members of the Operations Team.

**XI. Comments**

Chair Allen stated that the next meeting is scheduled for Tuesday, July 23, 2024, starting at 6:00 p.m.

Chair Allen reminded everyone of the upcoming Town Hall meetings.

**XII. Adjournment**

With there being no other business, Chair Allen called for a motion to adjourn the meeting. Commissioner Priscilla Little-Reid made a motion to adjourn the meeting. Kishia Dunlap seconded the motion. The motion unanimously approved. The meeting adjourned at 6:59 p.m.

  
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Sherry Bynum, Clerk

  
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David Allen, Chairperson