



News Release

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Trillium Health Resources Receives Favorable SOC 2 Type II Report

GREENVILLE, NC: Trillium Health Resources has received a favorable Service Organization Control (SOC) 2 Type II report. This accomplishment demonstrates our commitment to securely managing and protecting data and the privacy of our members. Cybercrime is a growing threat to companies across all industries, making information and data security a top priority for everyone.

The assessment, conducted by Cherry Bekaert LLP, confirmed that Trillium has implemented controls aligning with the [American Institute of Certified Public Accountants \(AICPA\) Trust Services Criteria](#). The assessment included all five trust principles: Security, Availability, Confidentiality, Privacy, and Processing Integrity.

The Type II report reviews management's description of the service organization's system and the suitability of the design and operating effectiveness of the controls to provide reasonable assurance that the service organization's principal service commitments and system requirements were achieved based on the applicable trust services criteria throughout a specified period.

As a North Carolina Managed Care Organization (MCO) & Tailored Plan, becoming SOC 2 Type II compliant is a requirement that aligns with our goal to be a trusted partner for our members as they navigate wellness.

ABOUT TRILLIUM HEALTH RESOURCES

Trillium Health Resources is an innovative health plan for individuals with serious behavioral health, intellectual/developmental disabilities, and traumatic brain injury in 46 counties in North Carolina. Through contracts with NCDHHS, we serve Medicaid members on NC Medicaid Direct, state-funded recipients who are uninsured, and members on the Innovations Waiver. Trillium's mission is transforming lives and building community well-being through partnership and proven solutions. We take an integrated approach to health and wellbeing, coordinating care across multiple systems to achieve improved health outcomes, quality of care and efficient use of resources. Trillium is dedicated to meeting the unique needs of the individuals and communities



we serve, and remains focused on delivering the right services, in the right amount, at the right time. For more information, visit www.TrilliumHealthResources.org.

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