



November 12, 2024

TRILLIUM HEALTH RESOURCES
NORTHERN REGIONAL ADVISORY BOARD MEETING

The Trillium Health Resources Northern Regional Advisory Board met face to face and by WebEx on Tuesday, November 12, 2024 at 4:00 p.m.

Members Present: Whitney P. Aydlett, Bertadean Baker, Dr. Margaret Brake, Dr. Regina Dickens, Dr. Kelvin Edwards, Charles Jordan, Dr. Alex Kehayes, Kevin McCord, Dr. Michael McLain, Sheron Mosby, Wanda Piland, Chenoa Richardson-Davis, Brian Rountree, Dr. Denauvo Robinson, Willie R. Smith, III, and Dr. Patricia Wright-Wesson

Members Absent: Dr. Barbara Courtney, Sandra Layden, William F. Mitchell, Jr., Ronnie Smith, Emmie Taylor, and James Ward

Staff Present: Terrell Alston, Kristin Farmer, Bobbie Lowe, and Jacqueline M. Waller, Clerk

Guest Present: James Broglin, Hertford County EMS Director

I. **CALL TO ORDER**

Dr. McLain called the meeting of the Northern Regional Advisory Board to order at 4:00 p.m.

II. **APPROVAL OF SEPTEMBER 10, 2024 MINUTES (BOARD ACTION REQUIRED)**

Dr. McLain called for a motion to approve the September 10, 2024 Minutes. The motion was so moved by Dr. Robinson, seconded by Commissioner Jordan, and unanimously approved.

III. **ADOPTION OF AGENDA**

Dr. McLain called for a motion to adopt the agenda. The motion was so moved by Commissioner Rountree, seconded by Dr. Kehayes, and unanimously approved.

IV. **PUBLIC COMMENTS**

There were no public comments.

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V. NARCAN PRESENTATION

Mr. James Broglin, Hertford County EMS Director, gave a presentation on Narcan and how to use it when needed and the benefits of having it with you. He has been EMS Director in Hertford County for fifteen years. He explained and demonstrated how to use Narcan if needed and shared that Narcan is not addictive. Several board members had questions regarding when to use and how to use Narcan and making this training available in their counties.

VI. BOARD COMMENTS/CONCERNS

There were none.

VII. GOVERNING BOARD REPORT

Commissioner Jordan shared that the meeting went well. Cindy Ehlers, Chief Operating Officer, the Compliance Officer, General Counsel, Hayley Sink, Director, Health Equity and Innovation, and Dr. Ladonna Battle, Chief Population Health Officer, received national recognition from the Disparities Leadership Program led by Massachusetts General Hospital in Boston. This team received the award for best overall project and was selected out of several professional programs across the country. There was a brief presentation from Cherry Bekaert and Clifton Larson Allen on the progress for audits for Trillium, Legacy Sandhills and Eastpointe.

VIII. REGIONAL VICE PRESIDENT REPORT

Ms. Lowe reported that:

- Tailored Plan. Tailored Plan implementation has been successful. Our biggest concern continues to be Non-Emergency Medical Transposition (NEMT). We are also continuing to build staffing in the call center. Since implementation of the Tailored Plan there has been over \$83 million just in pharmacy claims, we are able to see those claims live as they are point of sale.
- Hurricane. Trillium has been working to support those affected by Hurricane Helene. We did have several hundred members who were in the affected areas, staff worked to make contact with those members. We also sent Audrey Hart, our Behavioral Health Disaster Response Manager, out to Vaya several times to assist with coordination and also had a clinician go to work with one of the mobile health units to provide mental health support in the area. We did have staff affected as well. Internally, we took up donations and will be working with Vaya, our counterpart in the west for the best distribution. We have been participating in daily, then weekly calls with DHHS, DHSR, DMA, other MCOs, and other relevant agencies to discuss the response, including things such as residential facilities affected, MOUD, Narcan access, group homes, mobile providers, access to pharmacy benefits, etc. Internally, due to this disaster, we are updating our own business continuity plan, to look at our operations as a statewide plan, because we have members all over the state, and a Tailored Plan, including things like pharmacy, NEMT, etc. There have been several flexibilities

put into place as a result of the hurricane. This includes things like non-prior authorization on several services.

- Events and Community Outreach. We are always interested in doing community-based presentations to share information with our communities. Recently, we were able to present to the Elizabeth City Morning Rotary Club,
- Circle of Parents Group, Mental Health Awareness Event at Halifax Community College, Mobile Pharmacies, and several others. Our Health Literacy Group, One Community, has done 59 events/pop ups in the Northern Region since September. There has also been just under 200 meetings attended for Northern Region Counties since September.
- The Supporting Children Early Simulation was successful, and we have more simulations on the radar. We are set to do several Reentry Simulations (RES) at state wide events. We will be doing RES at 2024 i2i Winter Conference, NC Tide Conference, NC Juveniles Officers Association Conference.
- In the Northern Region Upcoming Simulations Include:
Reentry:
Elizabeth City State University, January 29
Gates County, April (approximate)
 - Supporting Children Early:
 - Northampton County, February (approximate)
 - Warren County, March (approximate)
- The Annual Report Presentations will start next year in March through October.

IX. CERTIFICATE OF APPRECIATION PRESENTED TO DR. ALEX KEHAYES

Dr. McLain presented Dr. Kehayes with a Certificate of Appreciation and thanked him for his time spent on the Northern Regional Advisory Board.

X. CFAC REPORT

Ms. Mosby shared that:

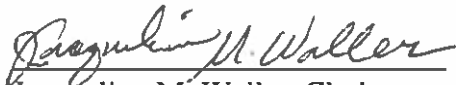
- Northern CFAC is still seeking new members.
- The Chair and Vice-Chair of Northern CFAC has concerns about members not participating in community events and Trillium Committees. They are trying to get something written in the bylaws about this concern.
- Our members have to participate in one community activity a year and bring a report back to the Committee regarding the activity/event.

XI. ADJOURNMENT

With there being no other business, Dr. McLain called for a motion to adjourn the meeting. Dr. Kehayes so moved, Commissioner Rountree seconded the motion, which was unanimously approved.

The meeting adjourned at 5:03 p.m.

Respectfully submitted,


Jacqueline M. Waller, Clerk


Dr. P. Michael McLain, Chair