



**Southern Regional Advisory Board (SRAB)**

**Meeting Minutes from July 25, 2024**

**Meeting: In Person 450 Country Club Road, Lumberton and  
Virtual - WebEx**

**Members Present**

**Virtual:** Chair Commissioner Rob Zapple, Commissioner Marty Cooke, Walter Ferguson, Mary Ann Furniss, Steven Later, Jackie McLean, Carol McCall, Commissioner Nick Picerno, David Stanley, Jerome McMillian, Commissioner Duke Williams

**In Person:** Marie Britt, Commissioner Wixie Stephens

**Members Absent:** Commissioner Lavern Coleman, Commissioner Dr. Danny Ellis, Dr. Mollie Glenn, Commissioner James Leach, Commissioner Kirk Smith, Kathy Webb

**Trillium Staff:** Cecelia Peers -Regional Vice President (Southern), Anne Kimball-Director Community Engagement and Empowerment, Sean Kenny-Head of Department of Social Services Engagement, Sandra Dunlap-Administrative Coordinator Southern Region (recorder)

**NCDHHS Staff:** Lisa Jackson, LME/MCO System Performance Liaison

**Guests:** None

**Call to Order:** Chair Commissioner Zapple called the meeting to order at 4:04 p.m. and welcomed members to the Southern Regional Advisory Board meeting, took roll call.

**Adoption of the Agenda:** Chair Commissioner Zapple asked for a motion to approve the July agenda. Commissioner Stephens motioned to accept the agenda. Carol McCall seconded the motion. The motion carried.

**Approval of March and May minutes:** Chair Zapple asked for a motion to approve the March and May minutes. Commissioner Picerno motioned to accept both sets of minutes. Jackie McLean seconded the motion. The motion carried.

**Public Comment:** None

**Election of Chair and Vice Chair:** Cecelia Peers shared that Commissioner Zapple volunteered to serve another term as Chair. Commissioner Zapple shared that Commissioner Cooke volunteered to serve another term as Vice Chair. Commissioner Stephens made a motion to elect Commissioner Zapple as Chair and Commissioner Cooke as Vice Chair. Commissioner Picerno seconded the motion. All in favor, none opposed. The motion passed.

- Commissioner Stephens asked about Chair and Vice Chair terms. Bylaws state there both seats are 3-year terms.

**Governing Board Report:** Commissioner Stephens reported on the recent Governing Board meeting.

- Trillium Budget Approval (\$2.4 Billion)
- 3% Salary Increase for Staff and CEO Approved
- Performance Based Bonus for Staff Approved (2025)
- Dissolution of Current Trillium Governing Board
- New Governing Board Appointees to be Determined

**CFAC Report:** Mary Ann Furniss reported on the recent CFAC meeting.

- 11 Southern Region CFAC Members (4 SU, 3 MH, 3 IDD, 1 TBI)
- Tailored Plan Overview Presentation (July 9)
- Members Received a Board Report
- Open Seat for Scotland County
- Quarterly CFAC Chair Meetings
- Health Equity Council Presentation Scheduled (August)
- State to Local CFAC Call to Include Reporting Options

**Director's Report:** Cecelia Peers Regional Vice President (Southern) of Trillium, shared her report.

- Tailored Plan Launch occurred 7/1
- 18,400 Calls to Call Center (Claims highest volume)
- Trillium hosting Provider Call in Sessions to help answer frequently asked questions.
- Flexibilities for Authorizations through 9/30/24 to help with TP transition
- January 31 Deadline to Change Physical Health Provider
- Trillium Advantage Plan
  - School Supplies,
  - GED Test Vouchers
  - Housing Vouchers
  - Stay Connect (one-year subscription)
  - Substance Use App
  - Transportation (\$250 year)
  - After School Activities
- Town Halls Completed for 17 of the 18 Consolidated Counties
- Commissioner Meeting for 16 Consolidated Counties Complete (Lee County – August, Pender County - September)
- Annual Perceptions of Care Survey
- Re-entry Simulation (September 24)
- Victory Junction Inclusive Camp Weekends for Members open for fall (Trillium Sponsored)
- Trillium VPs to Attend County Commissioners Conference (August)
- I2i Winter Conference in December
- Benchmarks Conference (October 15-18)
- Audit of Eastpointe reviewed
- Summary of NC Senate Bill 425 (Board Structure) shared

**Board Comments/Concerns:**

- Request for opportunity to offer budget input from Advisory Board
- Correct contact information for Advisory Board members
- Draft budget ordinance provided after it was voted upon
- Process to Assure Advisory Board Members Receive Information/Business Prior to Voting
- Request for Budget Workshop with Finance for Advisory Board Members
- Request for Reports for Advisory Board Members (call center call volumes, population services by the numbers)
- Town Hall Feedback discussed
- Feedback from Providers Regarding Claims and Services
- Dashboard Information (Physical Health)
- Rural Areas Access to Medical Care

FAQs Regarding Provider Questions

**Adjournment:** Commissioner Cooke motioned to adjourn the meeting; Commissioner Stephens seconded the motion. All in favor, none opposed. The meeting adjourned at 5:42 p.m.

Respectfully submitted,



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Sandra Dunlap, Administrative Coordinator



Commissioner Rob Zapple, Chair