

URGENT NOTIFICATION FOR PROVIDERS

ATTENTION STATE FUNDED PROVIDERS

Effective 7/1/2024, the Division of Mental Health will begin using new IDs for LME/MCOs. For this reason, providers submitting state funded claims, including 3 Way inpatient facility claims, will need to split their claims by date of service. Claims with dates of service prior to 7/1/2024 will need to be submitted separately from dates of service 7/1/2024 and after. Failure to split these claims will result in the denial and/or recoupment of the claims.

DO NOT REPLY to this email, as this is an unmonitored email address. If you have any questions, please contact the Provider Support Service Line at 1-855-1539 or submit an email to ClaimsSupport@TrilliumNC.org.

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS





