



URGENT

NOTIFICATION FOR PROVIDERS

Remittance Advices/Explanation

Trillium generates Remittance Advices/Explanation of Payments for providers detailing the claims paid and payment amounts. No Check Remittance Advices/Explanations of Payments are generated when claims have been submitted but there is no payment generated for the provider agency.

Along with Remittance Advices/Explanation of Payments, Trillium also generates a standard HIPAA X12 transaction – 835 Health Care Claim Payment/Advice files for those providers who submitted an 837 Electronic Claims File.

Trillium as the administrator of multiple Health Plans i.e., Medicaid Direct, Tailored Plan, and State Funds, has enhanced its 835 Health Care Claim Payment/Advice files to be split by health plan. Separating these files are a DHHS requirement and helps providers by identifying which claims were processed under which health plan.

A provider may distinguish the 835 for the specific health plan by the title of the document.

Drag a column header and drop it here to group by that column

	File Name
Select	ECBH_████_EFT████_20240718_MD_og835
Select	ECBH_████_EFT████_20240718_og835
Select	ECBH_████_EFT████_20240718_TP_og835
Select	ECBH_████_NO_CHECK_20240704_20240710_████_20240718_MD_og835
Select	ECBH_████_NO_CHECK_20240704_20240710_████_20240718_og835
Select	ECBH_████_NO_CHECK_20240704_20240710_████_20240718_TP_og835
Select	RA_████_EFT████_20240717
Select	RA_NO_CHECK_20240704_20240710_████

835s will include the following in the naming convention of the file:

ECBH_[Trillium issued Provider ID]_EFT#_[Date the 835 was issued]_[Health Plan if Medicaid Direct (MD) if Tailored Plan (TP)]_og835

If MD or TP is not indicated in the 835 files naming convention, those files will include claims that are state funded or have no benefit plan assigned.

No Check 835 files will have a similar naming convention as the above listed with a few exceptions:

- 🌱 Instead of an EFT number the words NO_CHECK will be displayed
- 🌱 The date range on the file will include the processed date range of the claims submitted

The 835 and RAs may be found in SFTP folder or in Provider Direct under 'File Transfers' tab.

DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions, please contact PDsupport@trilliumnc.org.

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

