



URGENT

NOTIFICATION FOR PROVIDERS

Attention Providers

As you are likely aware Governor Cooper declared a State of Emergency for North Carolina on August 5, 2024. Recent predictions have this storm bringing torrential rains resulting in significant flooding to parts of our catchment area.

 [Issued Executive Order 311 on Aug. 5, 2024](#)

Trillium understands some of our counties may be affected and experience closures due to the impact in certain areas. We are asking our network providers to inform us of any service provision or operational changes as a result of Tropical Storm Debby by using the link below to indicate those changes.

 [Changes in Provider Operations Due to a Disaster](#)

Medicaid provider bulletin NC Medicaid Temporary Flexibilities Due to Tropical Storm Debby describes flexibilities effective Aug. 6, 2024, to Aug. 20, 2024 (unless otherwise communicated by DHHS), for the NC Medicaid program including NC Medicaid Direct and NC Medicaid Managed Care. Updates will be provided as they become available. For more information, please see Medicaid provider bulletin [NC Medicaid Temporary Flexibilities Due to Tropical Storm Debby](#)

Our goal is to ensure the safety of our members and providers while maintaining continuity of care. Please see the information below about Roadmap 2 Ready which provides readiness tips and resources.

 [Roadmap 2 Ready](#)

For the latest information related to this event, visit [Tropical Storm Debby](#)

DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions, please contact IT.Support@TrilliumNC.org.

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