



# URGENT

## NOTIFICATION FOR PROVIDERS

### ATTENTION PROVIDERS

#### REVISED TAILORED PLAN & MEDICAID DIRECT CLAIM SUBMISSION PROTOCOL

Trillium has posted a revised Tailored Plan & Medicaid Direct Claim Submission Protocol. Trillium revised its protocol based on the updated NC Medicaid Division of Health Benefits PHP Billing Guide that provides guidance to differentiate Behavioral Health and Physical Health claims.

The revised Claim Submission protocol can be found on our [Provider Documents & Forms](#) page on our website. Just click on the Claims/Finance Information & Forms tab.

PHP Billing Guidance V28 will contain the updates and may be found on the NC Medicaid Division of Health Benefits website under [Health Plan Billing Guidance](#) when released.

**DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions, please contact: [ClaimsSupport@TrilliumNC.org](mailto:ClaimsSupport@TrilliumNC.org)**

**URGENT NOTIFICATIONS FOR NETWORK PROVIDERS**

