

URGENT NOTIFICATION FROVIDERS

SPECIAL REMINDER FROM TRILLIUM

Trillium Health Resources is reminding providers to renew their Department of Health Service Regulation (DHSR) license. When providers renew their license, this prevents disruption in care for our Members. For instructions on how to renew DHSR license, please see and click the hyperlinks below:

- 1. Visit the NC Division of <u>Health Service Regulation Mental Health Licensure and</u> <u>Certification</u> website.
- **2.** Review question 21: "When do I need to review my license?" Answer: All licenses expire at the end of the calendar year. A renewal application must be submitted through DHSR's online <u>Enterprise System</u>.
- 3. Select "Complete Your License Application" and then select "Renewal Application Sign-In."

Trillium Provider Support Services: 1-855-250-1539

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

